Purpose

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Employee Self-Service (ESS) enables employees to perform their own administrative tasks in support of life and work events.

The **Addresses and Emergency Contact Information** service is located in the 'My Personal Info' workset in ESS. Employees can use this service to set up (or change) the following address types:

Permanent Residence - The employee's main address. Employees must have a Permanent Residence for payroll purposes and can only have one active record at a time. Note: If an employee has a change to this address, they must also update their address with the Employee Insurance Program (EIP). The EIP website can be located on the 'My Benefits" area page.
Emergency Contacts - The employee's emergency contact(s) and address/phone information. Employees can have up to three emergency contacts.
Mailing Address - The employee can use this if their mail should go to an address that is different from the Permanent Residence. If used, employees can only have one active record at a time.
Temporary Residence - The employee can use this is the have another residence that should serve as their main permanent residence for only a brief period. If used, employees can only have one active record at a time.

Trigger

Use this service in Employee Self-Service (ESS) to set up (or change) your Addresses and Emergency Contacts.

Prerequisites

- A MySCEmployee portal user ID.
- ESS users must have an employee master record (e.g. a personnel number) in SAP with an active Communications Infotype record (IT0105).
- Applicable roles and authorizations (portal and SAP).

Menu Path

Use the following menu path(s) to begin this transaction:

- MySCEmployee Portal ➜ ESS ➜ My Personal Info ➜ Addresses and Emergency Contact Information

Transaction Code

- ESS

Helpful Hints

- Always navigate within the MySCEmployee portal (utilize the tabs, links, etc.). Do not use the 'Back' and 'Forward' buttons on the Internet Explorer (I.E.) toolbar, as they can give atypical results.
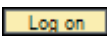
Procedure

1. Start all ESS application by logging on to the MySCEmployee Portal:

2. As required, complete/review the following fields:

Field	R/O/C	Description
User ID *	R	The MySCEmployee Portal User ID.
Password *	R	The employee's password.

3. Click the Log on button [Log on].

After the user is logged on, the tabs on the main page will vary by user, depending on their roles and authorizations. For example, only managers will see a tab for Manager Self-Service (MSS) when they log on to the MySCEmployee portal.

When using web applications that maintain or create data, always ensure you leave the application (or log off) when you complete your work. This will prevent record locking.

4. After logging on, the user will be defaulted to the MySCEmployee Home Page.

5.
Click the Employee Self-Services tab [Employee Self-Service].
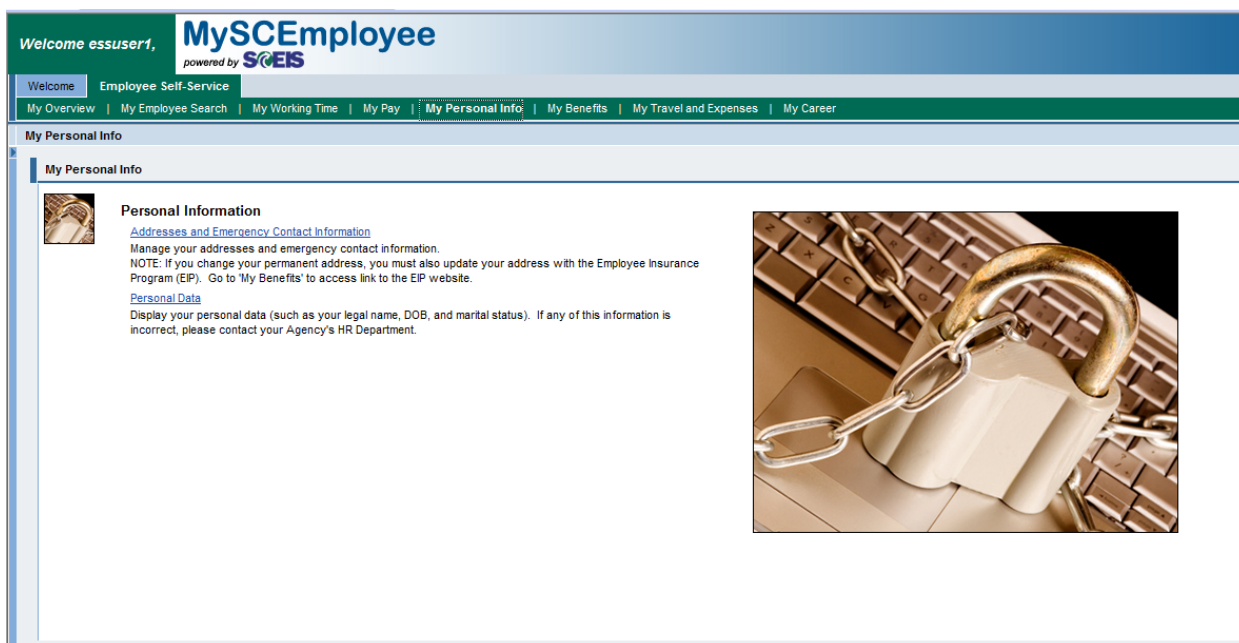
The **My Overview** page shows all the available worksets in ESS. A workset is a grouping of web applications based on a functional area (e.g. Benefits, Pay, Time Management, etc.).

6. Users can go to the next level of navigation, (the area page), by selecting the workset in three possible actions. Select the workset by performing one of the following functions:

Activity	Notes
| My Personal Info | My |	Select the workset **TAB**. The workset tabs are located below the main ESS tab.
	Click the **ICON** for the workset.
My Personal Info	Click the main **LINK** for the workset.

The area page includes all the associated web services/applications for that workset, the links to access the applications, and a short description of each application (if applicable).

7. To go to the **Addresses and Emergency Contact Information** service, click the link Addresses and Emergency Contact Information .

8. The overview screen for **Addresses and Emergency Contact Information** is displayed:

9. Perform one of the following:

If You Want To	Go To
Create/Maintain your **Permanent Residence**	Step 10
Create/Maintain your **Emergency Contacts**	Step 17
Create/Maintain your • **Mailing Address** or • **Temporary Residence**	Step 22

10. To maintain your Permanent Residence, click [Edit] below the record.

Only New Hire employees will have the option to create a new Permanent Residence record in ESS. After the initial set up is complete, employees will only have the ability to make changes. The screen shot above shows an example of an existing Permanent Residence record that can be changed. New Hire employees will have a 'NEW' button available.

11. As required, complete/review the following fields:

Field	R/O/C	Description
Country	R	Identifies the country. The default value is USA and cannot be changed.
C/O or Contact	O	The 'In Care Of' (C/O) name that corresponds with the address. For Emergency Contacts Only: • A Contact name should only be used when maintaining an Emergency Contact record. • When defining an emergency contact name, enter the full name and the relationship. For example, Mary Smith

(Mother)

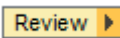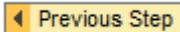|		
House and Street Number	R	The address street name and number.
Address Line 2	O	The additional address line (used for Apt #, Suite, Floor, etc.).
City	R	The city or town name.
County	R	The county name. • For Permanent Residence, all addresses should be in South Carolina. • For maintaining other addresses outside of SC (Emergency, etc.) this is still a mandatory field. If there is no county, enter "City of." If you do not know the county, enter "N/A."
State	R	The state name; select from the drop-down.
ZIP Code	R	The ZIP code.
Main / Primary Phone	O	The main or primary phone number that corresponds with your Permanent Residence.
Other / Secondary Phones	O	Additional secondary phones or communications. Select the phone type from the drop-down (e.g. Mobile Phone, etc.) and enter the phone number that corresponds with the phone type. The use of these are not required, but are strongly encouraged when maintaining your Emergency Contacts.

Note - A red asterisk (*) represents a field that is mandatory.

Dates - When maintaining the date fields, please be aware of how the system creates the validity dates of the address records:

- ***Valid as of Today*** - When this radio button is selected, the NEW record will have a starting date that is equal to the current date (the day you make the change in ESS). The OLD record will be delimited with an ending date that is equal to the previous day.
- ***Valid as of Future Date*** - This radio button allows the creation of a future dated record. The employee can manually enter the starting date in ESS. The NEW record will have a starting date of that defined date. The OLD record will be delimited with an ending date that is equal to the previous day of the defined date entered in ESS.

12. Maintain the 'Permanent Residence' address and then perform one of the following:

If	Then
You want to continue and save the 'Permanent Residence' data.	Click [Review ▶]
You do not want to save the 'Permanent Residence' data and navigate back to the **Addresses and Emergency Contact Information** overview page.	Click [◀ Previous Step]

You want to cancel all activity in the **Addresses and Emergency Contact Information** service and navigate back the the 'My Personal Info' area page.	Click	Exit

13. For the purpose of this exercise, click Review ▶ .

14. To save the 'Permanent Residence' data, click Save .

Note: If an employee has a change to this address, they must also update their address with the Employee Insurance Program (EIP). The EIP website can be located on the 'My Benefits" area page.

15. Perform one of the following:

If	Then
You want to navigate back to the **Addresses and Emergency Contact Information** overview page to display or maintain address data.	Go to Addresses Overview
You want to navigate back to the 'My Personal Info' area page.	Go to My Personal Info Homepage
You want to navigate all the way back to the main ESS 'My Overview' page.	Go to Employee Self-Services Homepage

16. For the purpose of this exercise, click the link Go to Addresses Overview .

Once the initial 'Permanent Residence' record is create, the button and option to create a 'NEW' record is not longer available. However, employees have the option to edit this record and input an effective date for the revised record. See previous section for information on creating future dated records in ESS. Employees typically use this option for a planned move, etc.

17. To create a new Emergency Contact record, click New Emergency Contact 1 ▶ . This example assumes there are currently no Emergency Contacts identified by the employee. If a previous record already existed, the employee would have the option the EDIT the record, opposed to selecting a NEW button. Employees have the option to maintain up to three emergency contacts. The three are number by priority of contact in the event of an emergency.

18. Create/Maintain an Emergency Contact record by entering the same fields as described in **Step 11.**

19. Click [Review ▶].

20. Click [Save].

21. Click the link, Go to Addresses Overview .

Possible Actions

- To DELETE an existing Emergency Contact, click [Delete].
- To EDIT the existing Emergency Contact, click [Edit].
- To maintain a Contact #2 or Contact #3, click the applicable NEW button.

22. To create/maintain a Mailing address or Temporary Residence, click the applicable NEW button or click [Edit] for the corresponding record.
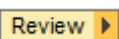
23. Create/Maintain a Mailing address or Temporary Residence record by entering the same fields as described in **Step 11.**

Dates - When maintaining the date fields, please be aware of how the system creates the validity dates of the address records:

- *Valid as of Today* - When this radio button is selected, the NEW record will have a starting date that is equal to the current date (the day you make the change in ESS). The OLD record will be delimited with an ending date that is equal to the previous day.
- *Valid as of Future Date* - This radio button allows the creation of a future dated record. The employee can manually enter the starting date in ESS. The NEW record will have a starting date of that defined date. The OLD record will be delimited with an ending date that is equal to the previous day of the defined date entered in ESS.
- *Validity Period* - This radio button allows the user to define a temporary period for a record.

24. Click Review ▶

25. Click [Save].

Result

You maintained your Addresses and Emergency Contacts in ESS.